



DIRECTOR – CIVILIAN BENEFITS CENTER

Date: 27 July 2016

To: All Civilian Employees

Subj: Incorrect Federal Employees' Group Life Insurance (FEGLI) Deductions

1. On 27 July 2016, the Defense Finance and Accounting Service (DFAS) informed the Civilian Benefits Center (CBC) that there was a system error affecting some, but not all, employees regarding their life insurance premium deductions. The system error has been fixed.
2. Two types of errors were identified:
 - a. Overpayment of premiums. These employees will receive a notice that they are owed a refund for the life insurance premiums during all or part of the period from 17 August 2008 to 2 April 2016.
 - b. Underpayment of premiums. These employees will receive a notice that they owe additional premiums and therefore incurred a debt for the period from 3 April 2016 to 25 July 2016.
3. Affected employees with a government email address will receive an email notification regarding this matter. If an incurred debt is \$50.00 or more, those employees without a government email address will be notified via mail. In all cases the employee's Leave and Earnings Statement (LES) will reflect the refund or an indebtedness amount.
4. All employees should carefully review their LES and note any references regarding this matter in the "Notes/Remarks" section. If an employee wishes to dispute the debt and/or request a waiver, he/she should follow DFAS' guidance at: <http://www.dfas.mil/debtandclaims.html>.
5. Employees with questions regarding this matter should contact DFAS directly at (800) 729-3277.

Thank you,

Mary E. Foley